



CONSTANTINOU BROS
HOTELS
PAFOS CYPRUS

FOOD SAFETY POLICY

The Management of Constantinou Bros Hotels has developed a food safety management procedure that includes the identification, evaluation and control of all hazards related to food safety. The main objective is to ensure the correct implementation of the food safety procedures so as to meet customer satisfaction and expectations.

The main objectives of this policy are:

- To comply with all legal requirements
- To have sufficient external and internal communication
- To satisfy our customer needs
- To reduce the number of food safety related issues
- To identify the training needs of our staff and to take care of their development
- To continually improve our procedures

The Constantinou Bros Group will provide all possible assistance and support so that all activities related to food (collection, storage, preparation, serving), are to be organised ensuring the safety of the foods. The above comprises the main goal of the company against the Relevant Authorities that control the implementation of the legislation of Cyprus and the community for Food Hygiene.

To ensure that all the above objectives are met, Constantinou Bros Group of Companies measures and analyses its performance by exploiting defined operational criteria (product safety), customer satisfaction and supplier's validation. Constantinou Bros Hotels provides the necessary resources and training to enable all employees to carry out their respective duties by following the food safety procedures. It is emphasized that food safety is the responsibility of all members of staff. Our hotels ensure that all personnel have access and knowledge to the processes, and that they execute them according to the methods and procedures that fully comply with this international standard.

The enforced procedures along with the legal requirements achieve the continuous improvement and efficiency of the company's methods and meet the objectives set by the Management.

This policy is to be reviewed annually for its continued re-evaluation.

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Executive President

October 2021